## STRATEGIC RESET PLAYBOOK-

# RESET

A RAPID-RESPONSE FRAMEWORK FOR DIAGNOSING AND REALIGNING UNDERPERFORMING FUNNELS



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## **Strategic Reset Playbook**

# A Rapid-Response Framework for Diagnosing and Realigning Underperforming Funnels

The playbook is designed to help you triage misfiring GTM strategies and reset execution focus in 72 hours.

## Step 1: Diagnose (Day 1) - Find the Breakpoints

#### • Data Review:

- Pull funnel conversion data (GA4 + CRM).
- o Identify stage-level drops (e.g., MQL → SQL, SQL → Closed Won).
- o Check attribution splits—are we overspending on low-quality sources?

#### Team Pulse:

- o Run a 5-question async survey ("What's blocking deals this week?").
- Collect frontline sales + customer feedback.

#### Al Role:

- Highlight anomalies in funnel conversion rates.
- Summarize survey responses into themes.

Deliverable: Breakpoint Map (top 2-3 problem areas).

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Funnel Stage	Conversion Rate Target (%)	Current Conversion Rate (%)	Variance (%)	Notes / Suspected Issues	Owner
Awareness	-				
MQL	25%				
SQL	40%				
Opportunity	30%				
Closed Won	50%				
Expansion	15%				

## Step 2: Realign (Day 2) - Reframe the Funnel

- Strategic Huddle: 1-hour cross-functional sync (Marketing, Sales, Product, RevOps).
- Reset Goals: Agree on 1–2 urgent priorities (e.g., "Fix MQL quality," "Shorten deal cycle").
- Play Selection: Pick fast-impact plays from library (examples below).
  - o Marketing: tighten targeting, re-message offers, pause wasteful spend.
  - o Sales: re-sequence outreach, tighten qualification, refresh pitch assets.
  - Product/CS: activate quick-win features, deploy case studies, upsell triggers.

#### Al Role:

- Suggest "lookalike" fixes based on past resets.
- o Generate updated GTM play cards (steps, owners, KPIs).

Deliverable: Reset Plan (3–5 tactical plays).

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Priority Play	Owner	Start Date	Deadline (≤ 2 weeks)	KPIs (Success Measures)	Daily Progress Notes	Blockers	Status (Not Started / In Progress / Done)

## Step 3: Relaunch (Day 3) - Execute & Communicate

- Execution Sprint: Assign owners + deadlines (all within 2 weeks).
- Communication Blast: Reset narrative sent to teams + execs ("Here's what we're fixing, why, and how").
- Dashboard Update: Reset dashboard tracks only the new priorities (not the whole funnel).
- Al Role:
  - o Auto-generate dashboards filtering on reset KPls.
  - o Send daily nudges to owners on progress and blockers.

Deliverable: Reset Execution Board + Communication Pack.

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## Governance & Cadence

- Reset Window: 72 hours from diagnosis to relaunch.
- Checkpoints: Daily async updates, weekly executive review.
- Exit Criteria: Reset is considered complete once funnel metrics stabilize or improve for 2 consecutive weeks.
- Continuous Learning: Al logs reset actions and outcomes into a playbook for future reference.

## Why This Works

- Clarity fast: Teams stop debating symptoms and see the exact breakpoints.
- Focused action: Reset priorities are limited to 3–5 tactical plays, not a laundry list.
- Momentum regained: Execution begins within 72 hours, restoring confidence.
- Scalable: Works for a 20-person startup or a 500-person division.

**Result:** A proven, rapid-response reset system that transforms underperforming funnels into aligned, momentum-driving machines in just 3 days.

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